

Buyer's Limited Warranty

- A. Vehicle category
 - a. New Vehicle
 - i. Ford Brand Vehicle (includes all Cars, Crossovers, SUVs, Transit Connect, Transit, F150, F250, F350, F450 & F550)
 - 1. Thirty six (36) months* or 36,000 miles, whichever comes first
 - 2. Or, thirty six (36) months* or 60,000 kilometers, whichever comes first.
 - ii. Lincoln Brand Vehicle
 - 1. Forty eight (48) months* or 50,000 miles, whichever comes first
 - 2. Or, forty eight (48) months* or 80,000 kilometers, whichever comes first.
 - b. Used Vehicle
 - i. Ford Branded Vehicle (includes all Cars, Crossovers, SUVs, Transit Connect, Transit, F150, F250, F350, F450 & F550)
 - 1. Twenty four (24) months/unlimited mileage* or the remainder of the New Vehicle warranty, whichever provides the retail customer the greater benefit.
 - ii. Ford Brand Medium Duty Trucks (Includes: F650 & F750)
 - 1. Twelve (12) months/unlimited mileage* or the remainder of the New Vehicle warranty, whichever provides the retail customer the greater benefit.
 - iii. Lincoln Brand Vehicle
 - 1. Twenty four (24) months/unlimited mileage* or the remainder of the New Vehicle warranty, whichever provides the retail customer the greater benefit.
- B. The buyer's original sales receipt shall govern the effective and termination dates of product warranty.
 - a. In the absence of the buyer's original sales receipt, the warranty effective date shall be the same as Vehicle Date of Purchase by the original buyer.
 - b. In the event of a conflict or dispute regarding warranty
 - i. Confirmation of applicable warranty period.
 - ii. All factors creating the need for warranty coverage and method used to determine failure point.
 - iii. Determination of the system performance in reference to design and use intent.
- C. Seller is responsible for normal freight charges on replacement parts "Shipped to" and defective parts "Returned from" the Dealer(s). Normal freight is designated as ground, or similar shipment method.
- D. Seller is responsible for the disposal costs of defective parts, if such costs are incurred.
- E. Items damaged through buyer neglect or physical abuse or accident will not be covered under warranty and all costs incurred will be the responsibility of the buyer.
 - a. Cracked screens
 - b. Water damage
 - c. Use of non-specified charging devices
 - d. Parts damaged through removal by un-authorized facilities or individuals
 - e. Other similar failures not caused by manufacturer defect
- F. Warranty applicability must be confirmed by a representative of the manufacturer and/or an authorized repair facility before being considered valid.

*From the date of purchase by the original consumer